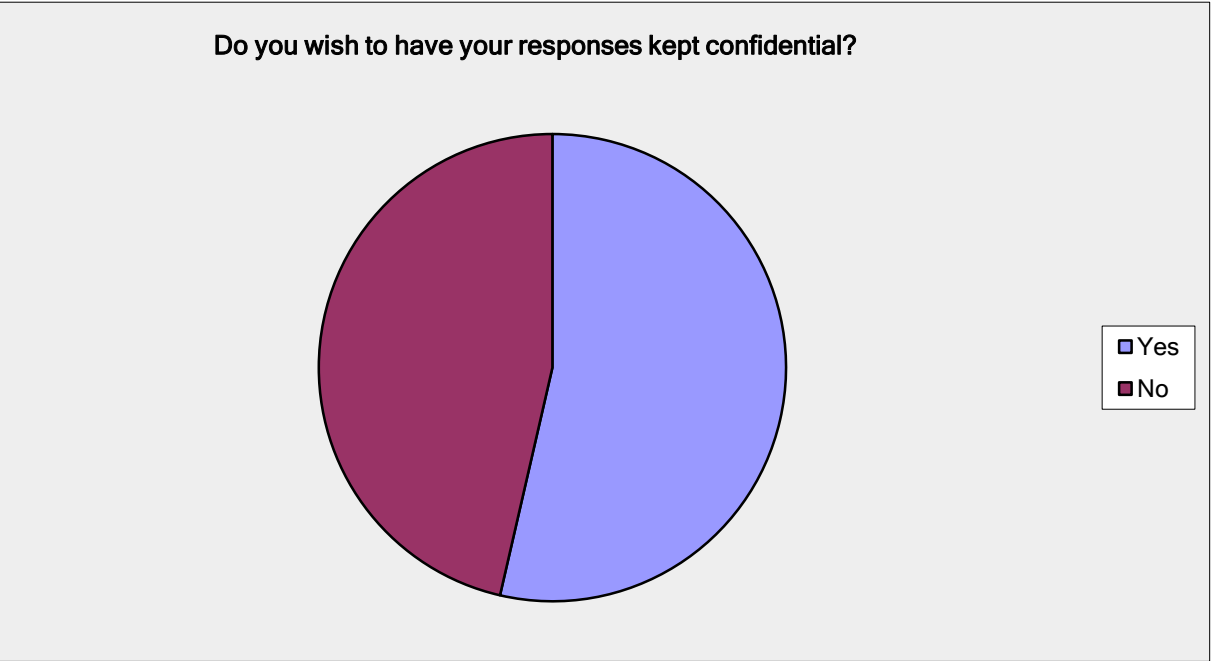


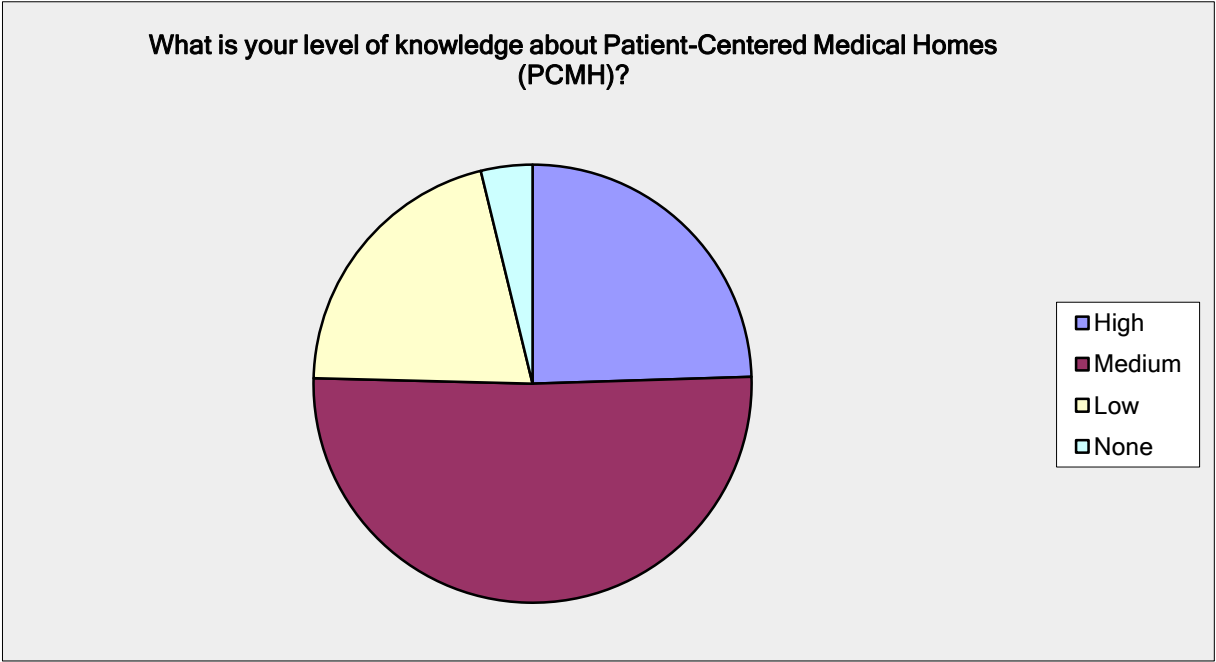
Practice Managers Survey about Patient-Centered Medical Homes

Do you wish to have your responses kept confidential?		
Answer Options	Response Percent	Response Count
Yes	53.6%	30
No	46.4%	26
<i>answered question</i>		56
<i>skipped question</i>		0



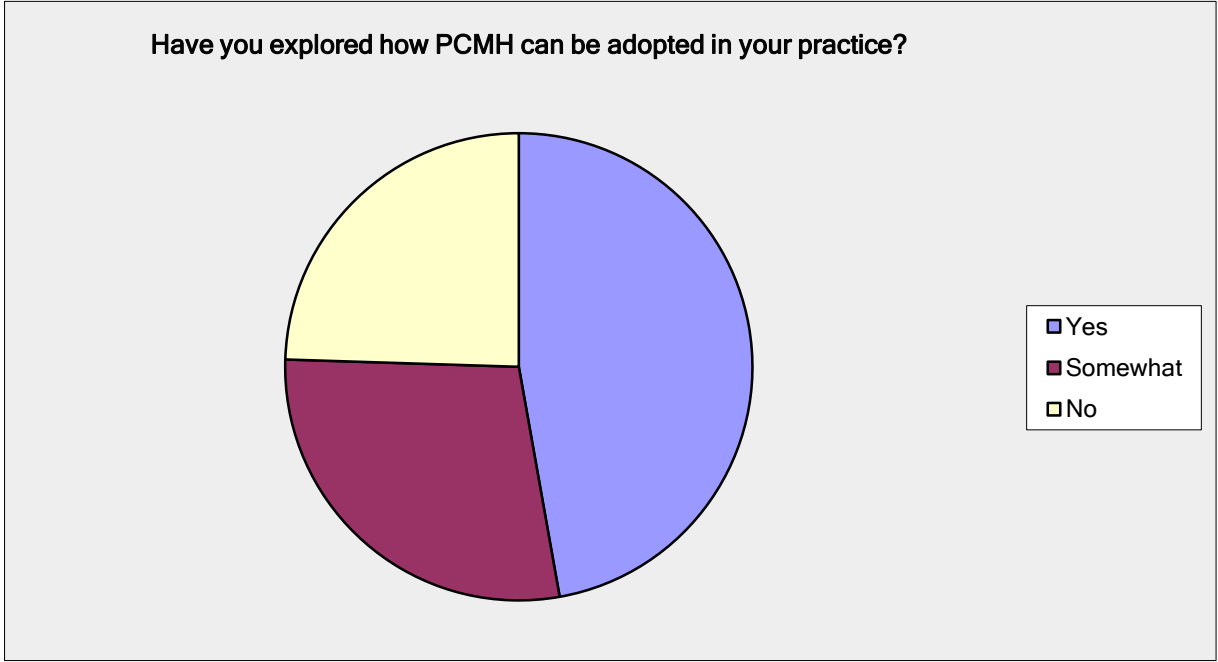
Practice Managers Survey about Patient-Centered Medical Homes

What is your level of knowledge about Patient-Centered Medical Homes (PCMH)?		
Answer Options	Response Percent	Response Count
High	24.5%	13
Medium	50.9%	27
Low	20.8%	11
None	3.8%	2
Other (please specify)		0
answered question		53
skipped question		3



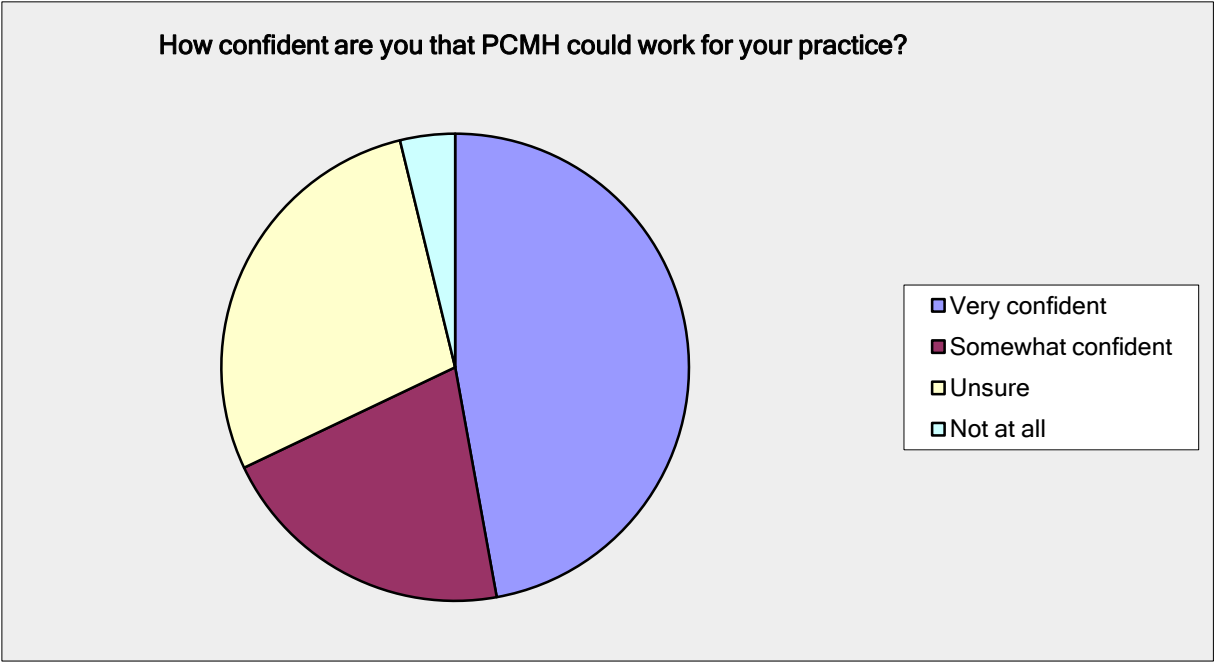
Practice Managers Survey about Patient-Centered Medical Homes

Have you explored how PCMH can be adopted in your practice?		
Answer Options	Response Percent	Response Count
Yes	47.2%	25
Somewhat	28.3%	15
No	24.5%	13
Comment		2
answered question		53
skipped question		3



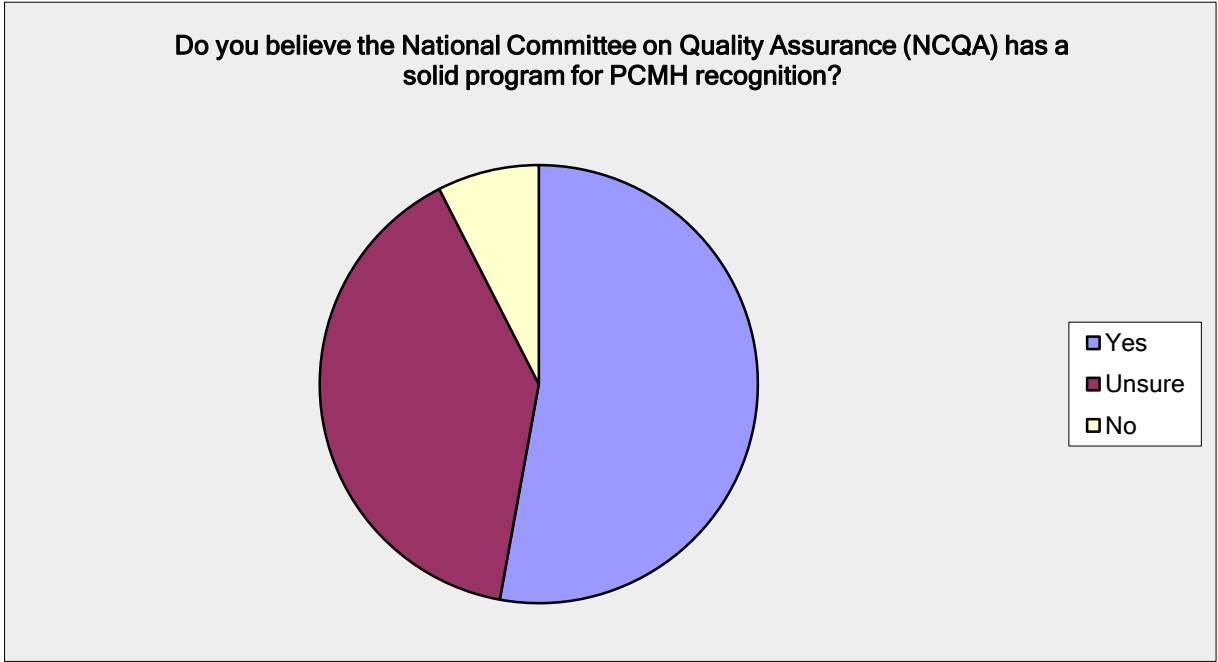
Practice Managers Survey about Patient-Centered Medical Homes

How confident are you that PCMH could work for your practice?		
Answer Options	Response Percent	Response Count
Very confident	47.2%	25
Somewhat confident	20.8%	11
Unsure	28.3%	15
Not at all	3.8%	2
Comment		1
answered question		53
skipped question		3



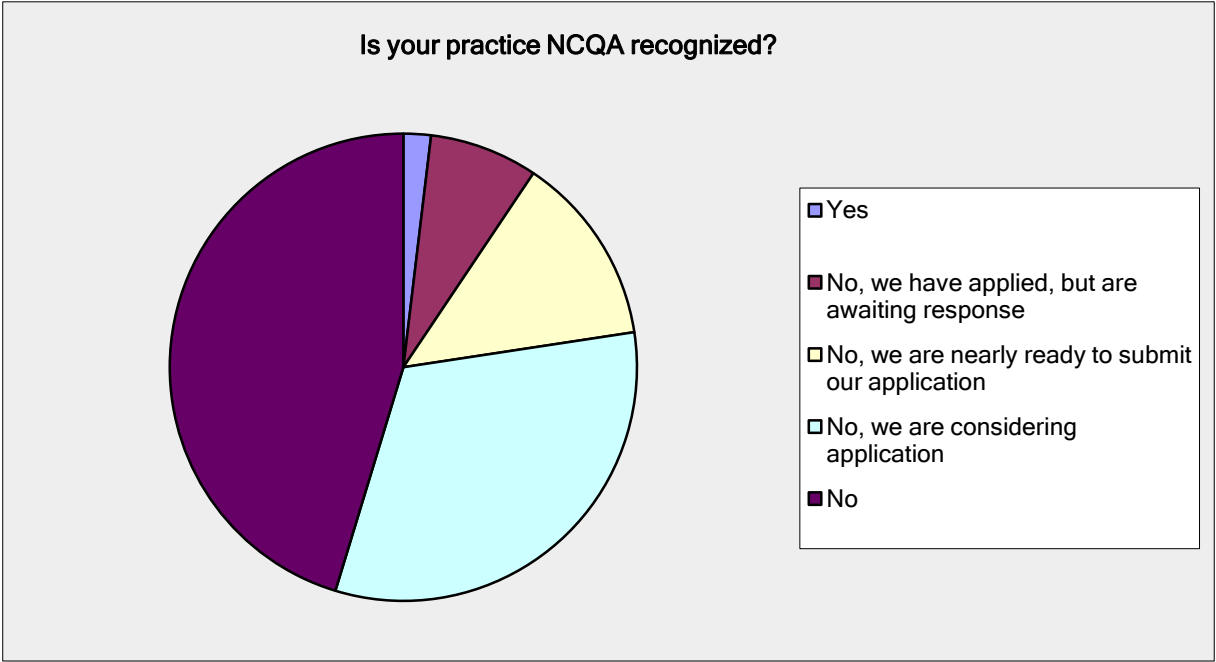
Practice Managers Survey about Patient-Centered Medical Homes

Do you believe the National Committee on Quality Assurance (NCQA) has a solid program for PCMH recognition?		
Answer Options	Response Percent	Response Count
Yes	52.8%	28
Unsure	39.6%	21
No	7.5%	4
Comment		0
answered question		53
skipped question		3



Practice Managers Survey about Patient-Centered Medical Homes

Is your practice NCQA recognized?		
Answer Options	Response Percent	Response Count
Yes	1.9%	1
No, we have applied, but are awaiting response	7.5%	4
No, we are nearly ready to submit our application	13.2%	7
No, we are considering application	32.1%	17
No	45.3%	24
Comment		2
answered question		53
skipped question		3

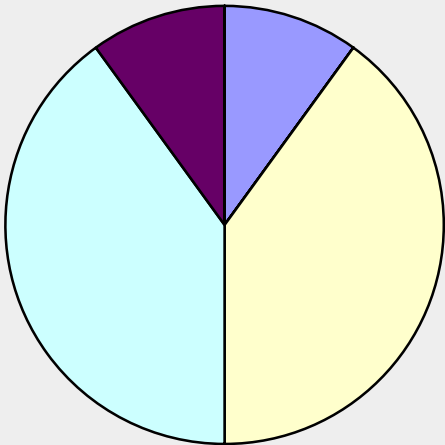


Practice Managers Survey about Patient-Centered Medical Homes

If you are NCQA-recognized, or have applied to be, please indicate which version and level of recognition below

Answer Options	Response Percent	Response Count
2008 Level 1	10.0%	1
2008 Level 2	0.0%	0
2008 Level 3	40.0%	4
2011 Level 1	40.0%	4
2011 Level 2	10.0%	1
2011 Level 3	0.0%	0
Comment		2
answered question		10
skipped question		46

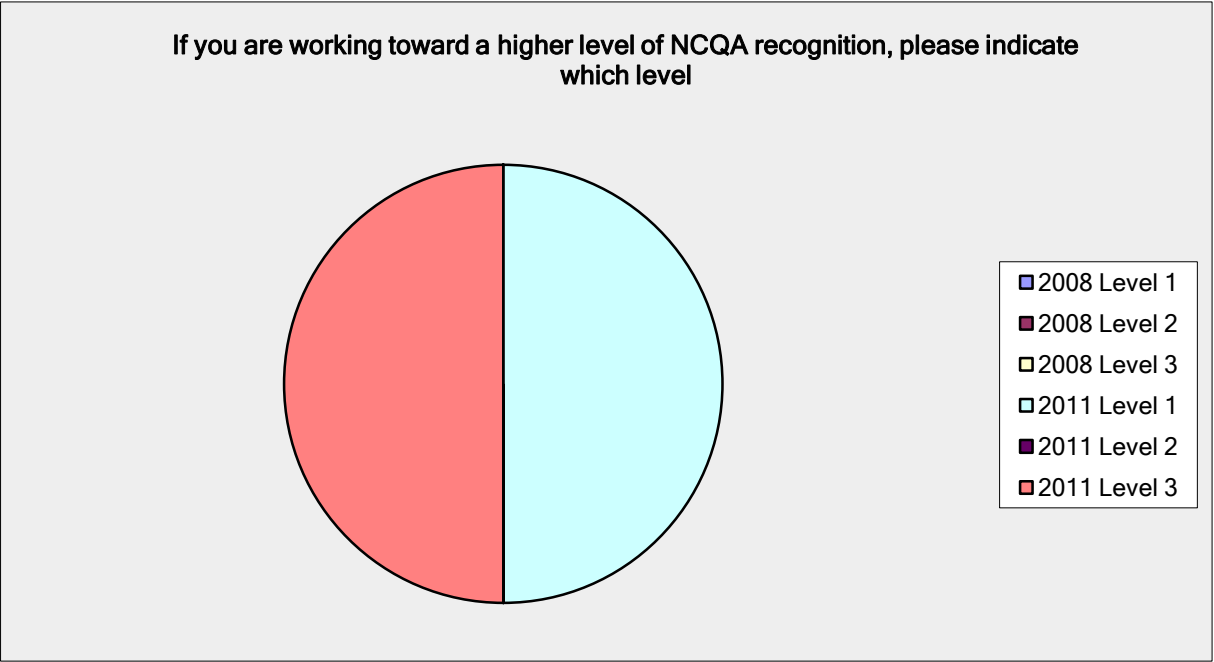
If you are NCQA-recognized, or have applied to be, please indicate which version and level of recognition below



- 2008 Level 1
- 2008 Level 2
- 2008 Level 3
- 2011 Level 1
- 2011 Level 2
- 2011 Level 3

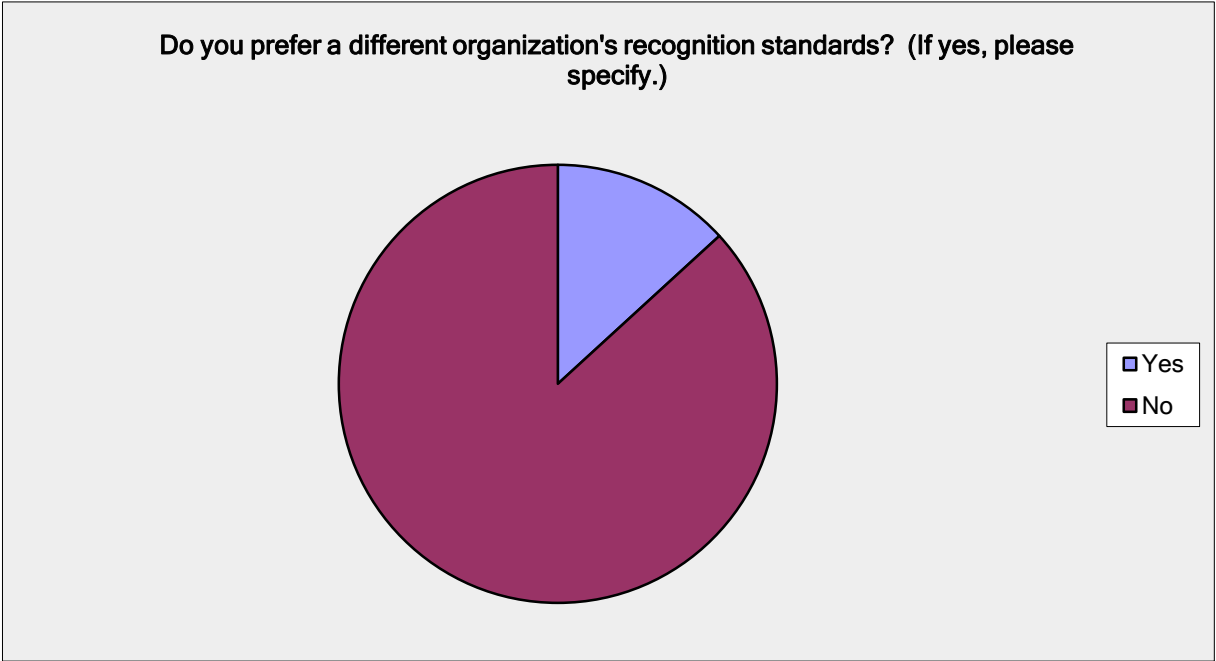
Practice Managers Survey about Patient-Centered Medical Homes

If you are working toward a higher level of NCQA recognition, please indicate which level		
Answer Options	Response Percent	Response Count
2008 Level 1	0.0%	0
2008 Level 2	0.0%	0
2008 Level 3	0.0%	0
2011 Level 1	50.0%	3
2011 Level 2	0.0%	0
2011 Level 3	50.0%	3
Comment		3
answered question		6
skipped question		50



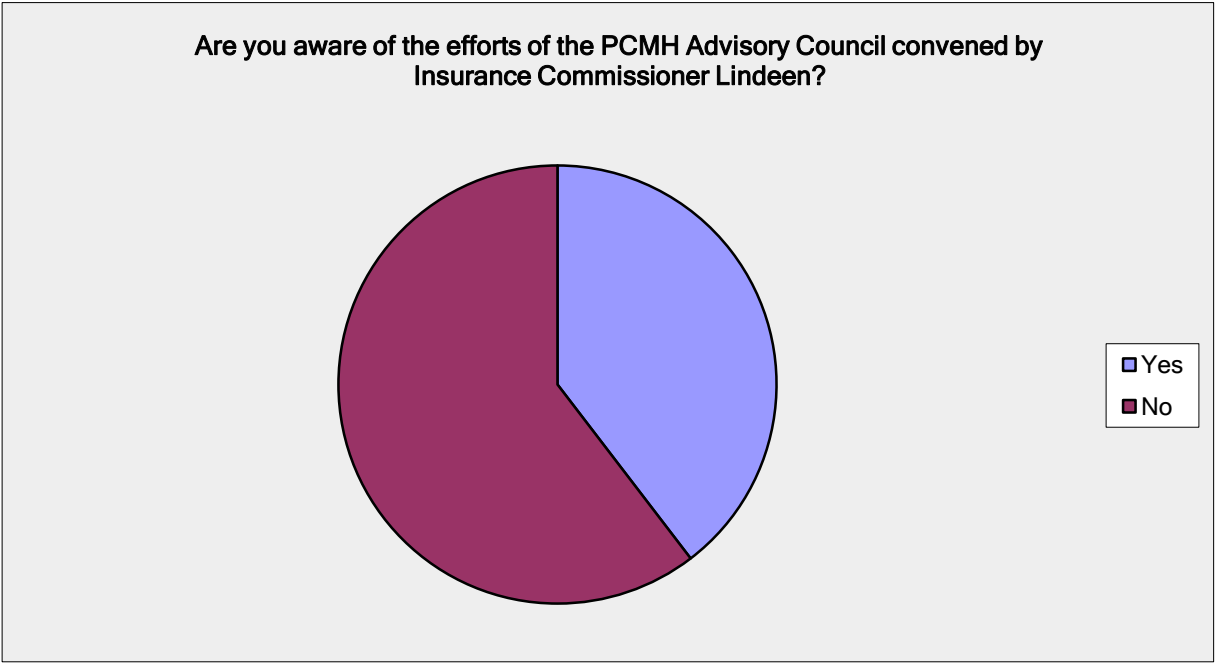
Practice Managers Survey about Patient-Centered Medical Homes

Do you prefer a different organization's recognition standards? (If yes, please specify.)		
Answer Options	Response Percent	Response Count
Yes	13.2%	7
No	86.8%	46
Organization Name		7
answered question		53
skipped question		3



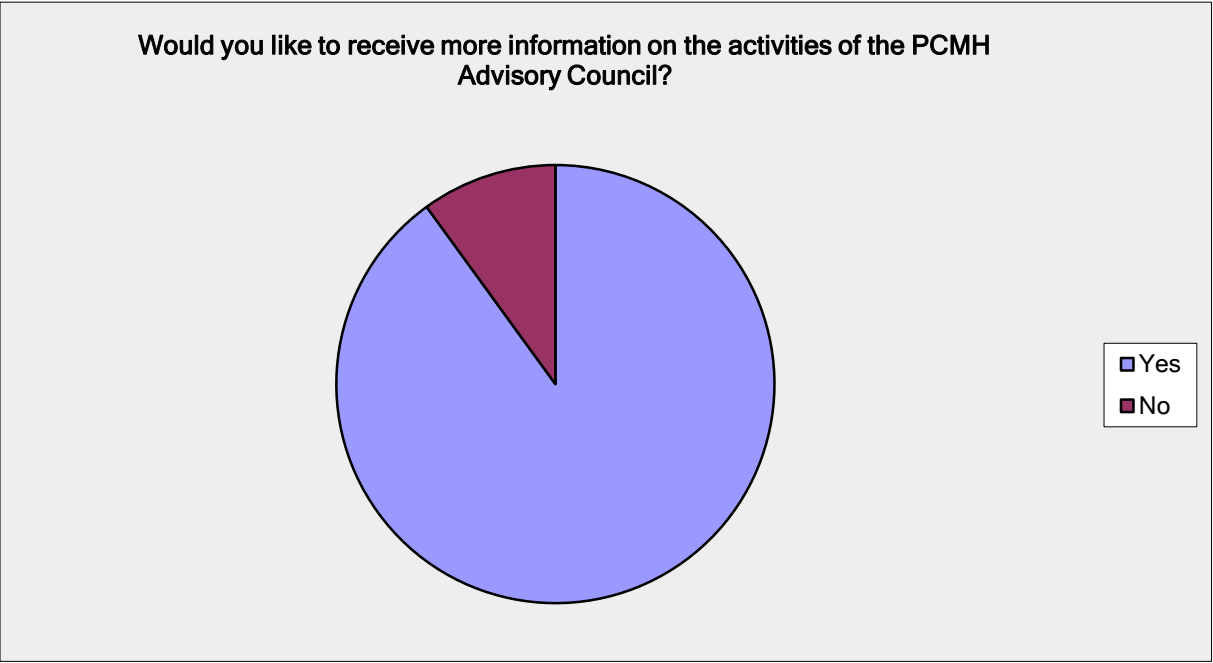
Practice Managers Survey about Patient-Centered Medical Homes

Are you aware of the efforts of the PCMH Advisory Council convened by Insurance Commissioner Lindeen?		
Answer Options	Response Percent	Response Count
Yes	39.6%	21
No	60.4%	32
Comment		2
answered question		53
skipped question		3



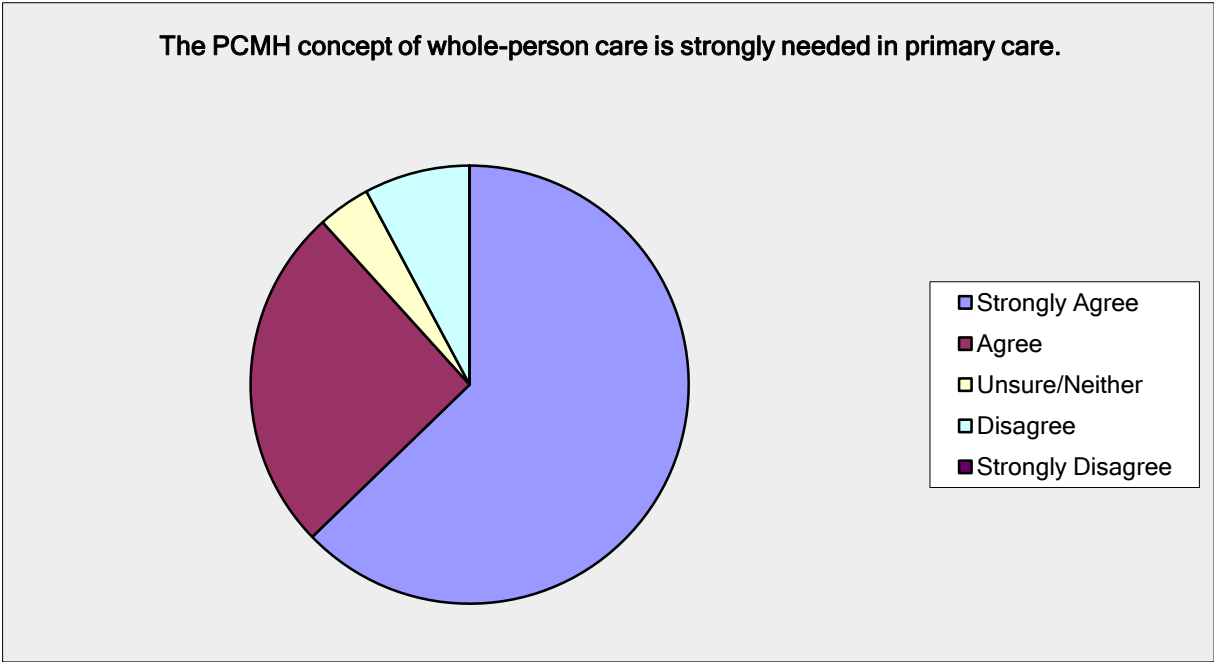
Practice Managers Survey about Patient-Centered Medical Homes

Would you like to receive more information on the activities of the PCMH Advisory Council?		
Answer Options	Response Percent	Response Count
Yes	90.0%	45
No	10.0%	5
Comment		1
answered question		50
skipped question		6



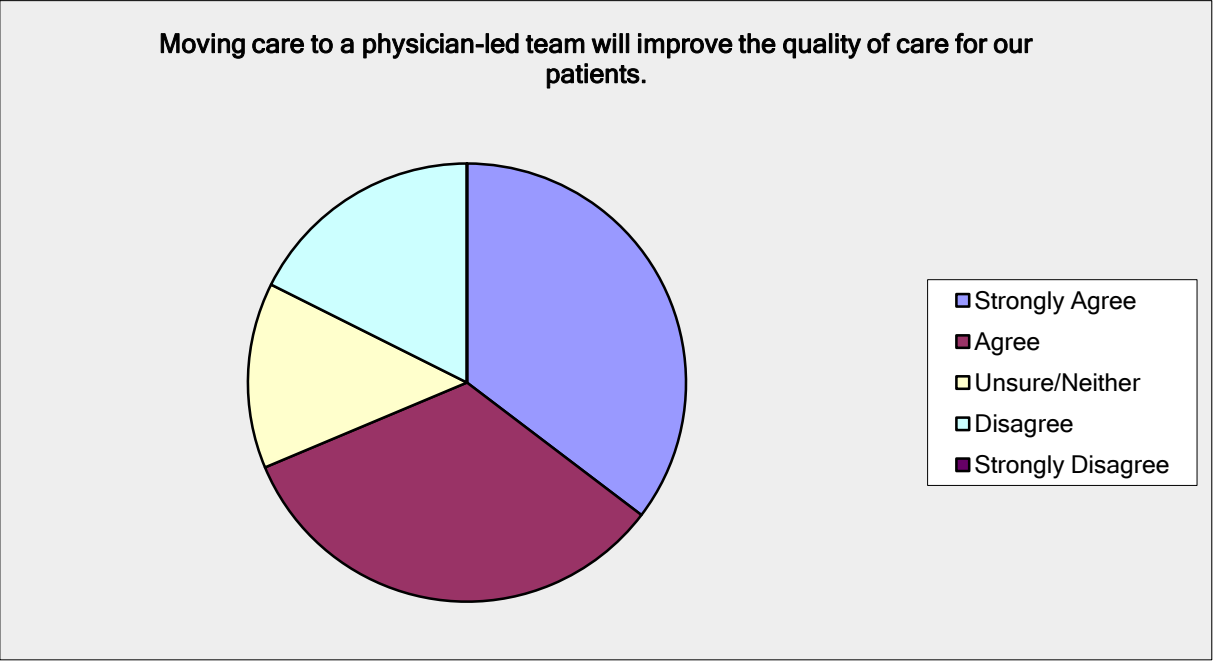
Practice Managers Survey about Patient-Centered Medical Homes

The PCMH concept of whole-person care is strongly needed in primary care.		
Answer Options	Response Percent	Response Count
Strongly Agree	62.7%	32
Agree	25.5%	13
Unsure/Neither	3.9%	2
Disagree	7.8%	4
Strongly Disagree	0.0%	0
Comment		1
answered question		51
skipped question		5



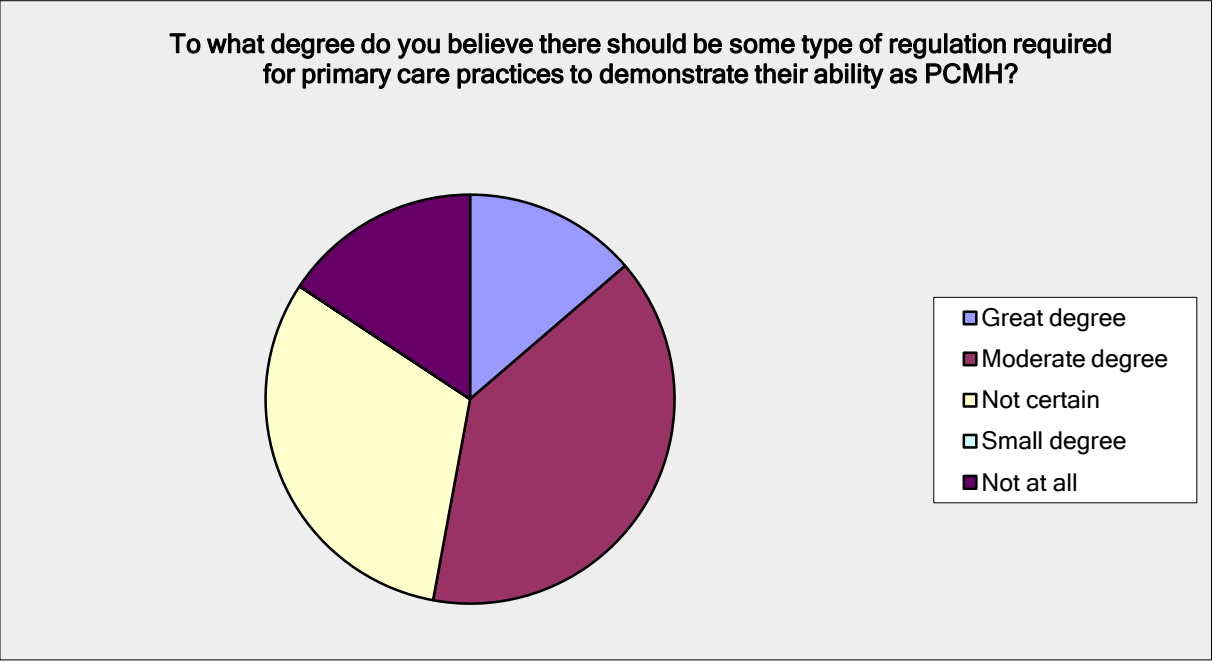
Practice Managers Survey about Patient-Centered Medical Homes

Moving care to a physician-led team will improve the quality of care for our patients.		
Answer Options	Response Percent	Response Count
Strongly Agree	35.3%	18
Agree	33.3%	17
Unsure/Neither	13.7%	7
Disagree	17.6%	9
Strongly Disagree	0.0%	0
Comment		3
answered question		51
skipped question		5



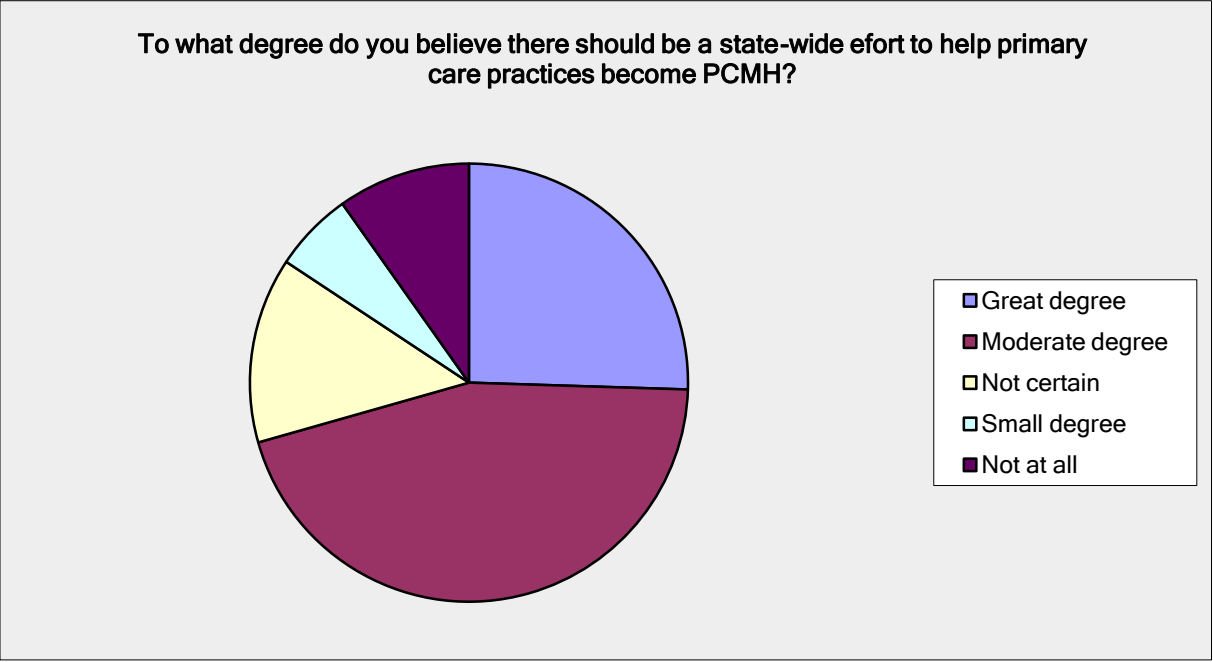
Practice Managers Survey about Patient-Centered Medical Homes

To what degree do you believe there should be some type of regulation required for primary care practices to demonstrate their ability as PCMH?		
Answer Options	Response Percent	Response Count
Great degree	13.7%	7
Moderate degree	39.2%	20
Not certain	31.4%	16
Small degree	0.0%	0
Not at all	15.7%	8
Comment		3
answered question		51
skipped question		5



Practice Managers Survey about Patient-Centered Medical Homes

To what degree do you believe there should be a state-wide effort to help primary care practices become PCMH?		
Answer Options	Response Percent	Response Count
Great degree	25.5%	13
Moderate degree	45.1%	23
Not certain	13.7%	7
Small degree	5.9%	3
Not at all	9.8%	5
Comment		3
answered question		51
skipped question		5

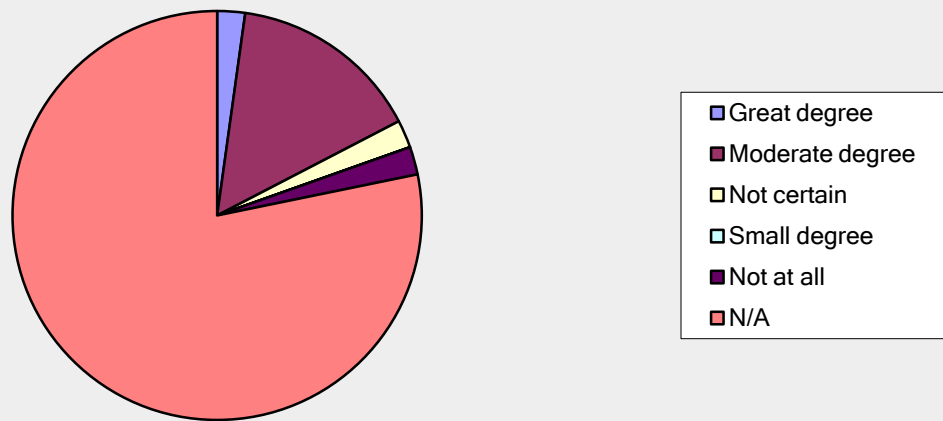


Practice Managers Survey about Patient-Centered Medical Homes

To what degree have you been able to practice medicine in the way you envisioned when you were in medical school and your residency?

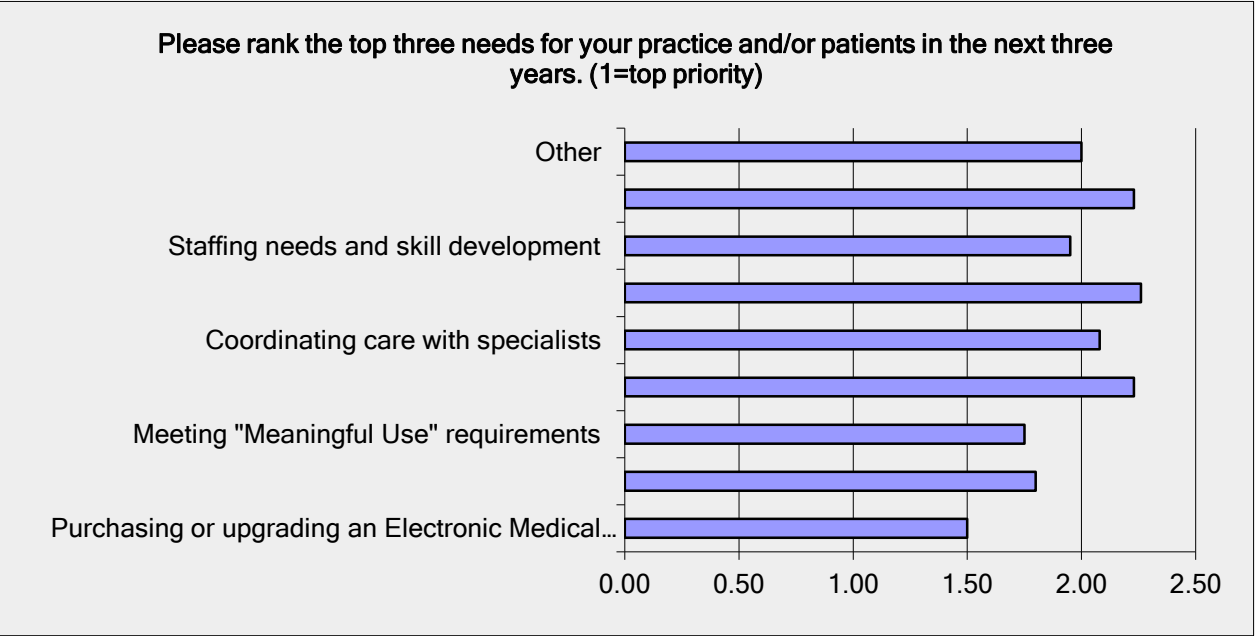
Answer Options	Response Percent	Response Count
Great degree	2.2%	1
Moderate degree	15.2%	7
Not certain	2.2%	1
Small degree	0.0%	0
Not at all	2.2%	1
N/A	78.3%	36
Comment		1
answered question		46
skipped question		10

To what degree have you been able to practice medicine in the way you envisioned when you were in medical school and your residency?



Practice Managers Survey about Patient-Centered Medical Homes

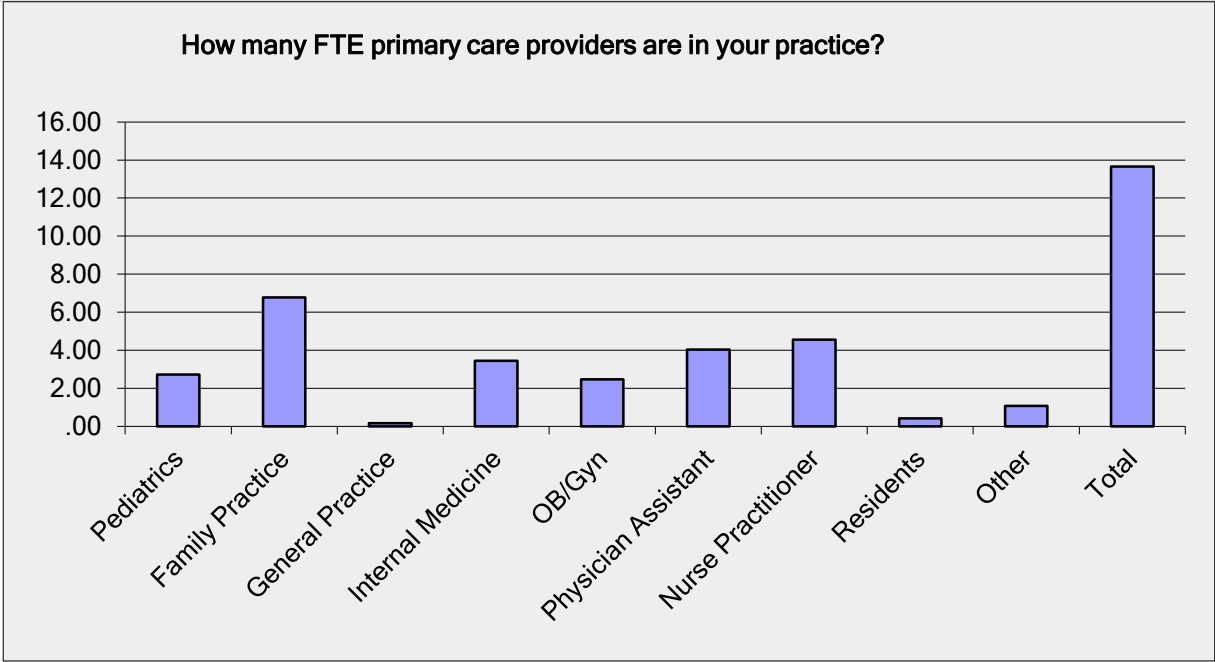
Please rank the top three needs for your practice and/or patients in the next three years. (1=top priority)					
Answer Options	1	2	3	Rating Average	Response Count
Purchasing or upgrading an Electronic Medical Record	9	6	1	1.50	16
Obtaining a data registry for quality improvement	1	4	0	1.80	5
Meeting "Meaningful Use" requirements	15	5	8	1.75	28
Managing quality outcomes more effectively	8	7	15	2.23	30
Coordinating care with specialists	1	10	2	2.08	13
Addressing revenue gaps	5	7	11	2.26	23
Staffing needs and skill development	7	8	6	1.95	21
Achieving PCMH NCQA certification	3	4	6	2.23	13
Other	2	0	2	2.00	4
Other (please specify)					6
answered question					51
skipped question					5



Practice Managers Survey about Patient-Centered Medical Homes

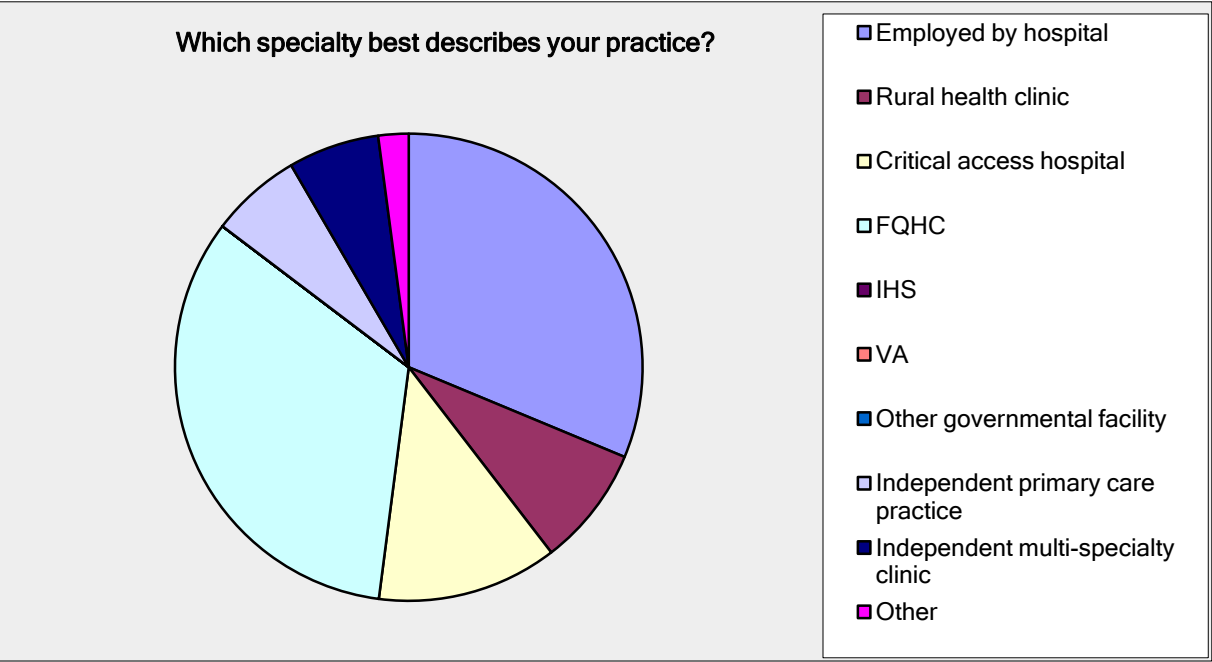
How many FTE primary care providers are in your practice?

Answer Options	Response Average	Response Total	Response Count
Pediatrics	2.73	60	22
Family Practice	6.78	278	41
General Practice	.17	2	12
Internal Medicine	3.44	93	27
OB/Gyn	2.47	47	19
Physician Assistant	4.03	129	32
Nurse Practitioner	4.56	123	27
Residents	.42	5	12
Other	1.07	15	14
Total	13.65	314	23
answered question			48
skipped question			8



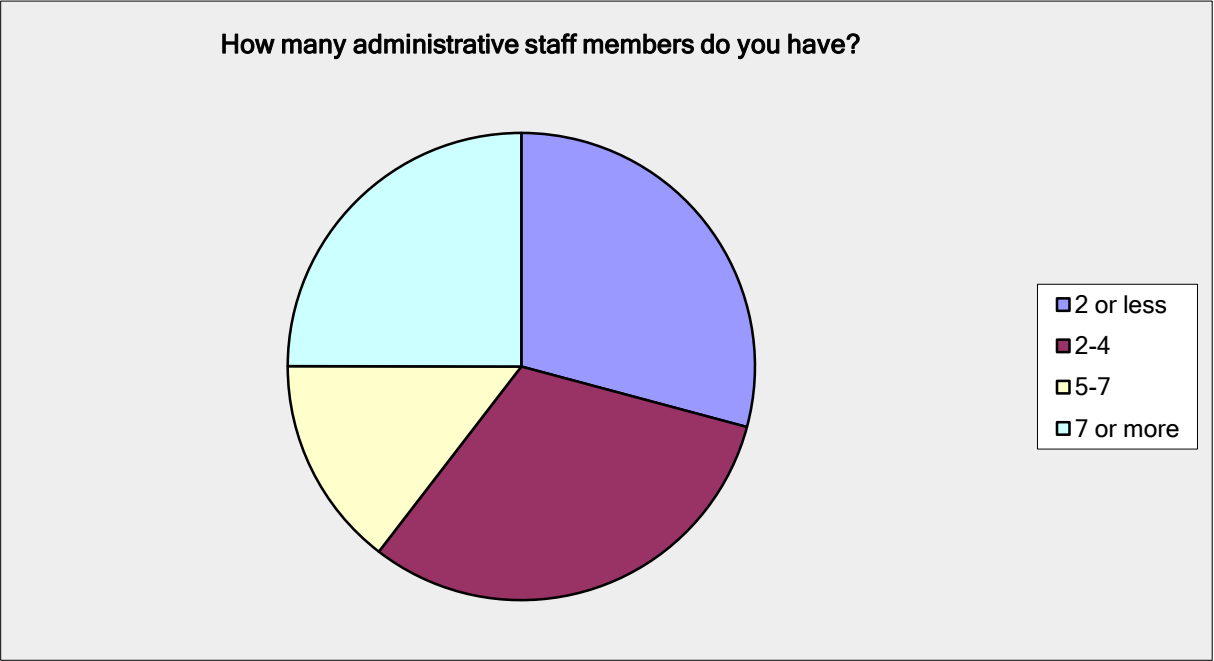
Practice Managers Survey about Patient-Centered Medical Homes

Which specialty best describes your practice?		
Answer Options	Response Percent	Response Count
Employed by hospital	31.3%	15
Rural health clinic	8.3%	4
Critical access hospital	12.5%	6
FQHC	33.3%	16
IHS	0.0%	0
VA	0.0%	0
Other governmental facility	0.0%	0
Independent primary care practice	6.3%	3
Independent multi-specialty clinic	6.3%	3
Other	2.1%	1
Other (please specify)		5
answered question		48
skipped question		8



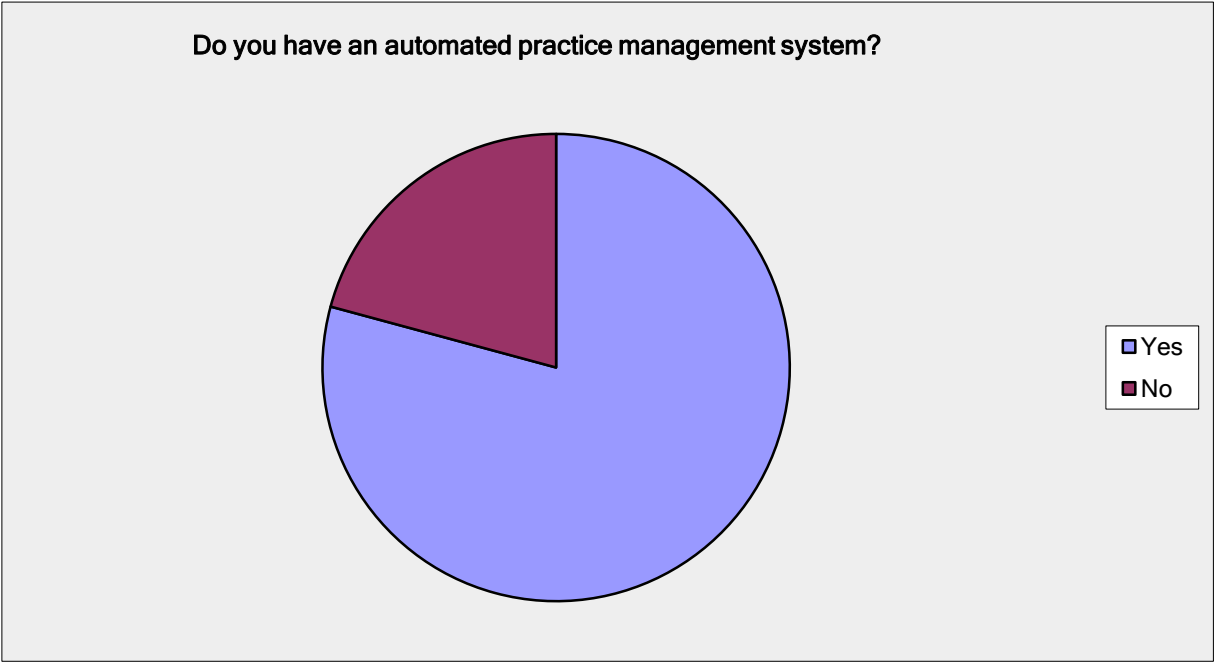
Practice Managers Survey about Patient-Centered Medical Homes

How many administrative staff members do you have?		
Answer Options	Response Percent	Response Count
2 or less	29.2%	14
2-4	31.3%	15
5-7	14.6%	7
7 or more	25.0%	12
Comment		0
answered question		48
skipped question		8



Practice Managers Survey about Patient-Centered Medical Homes

Do you have an automated practice management system?		
Answer Options	Response Percent	Response Count
Yes	79.2%	38
No	20.8%	10
Comment		2
answered question		48
skipped question		8

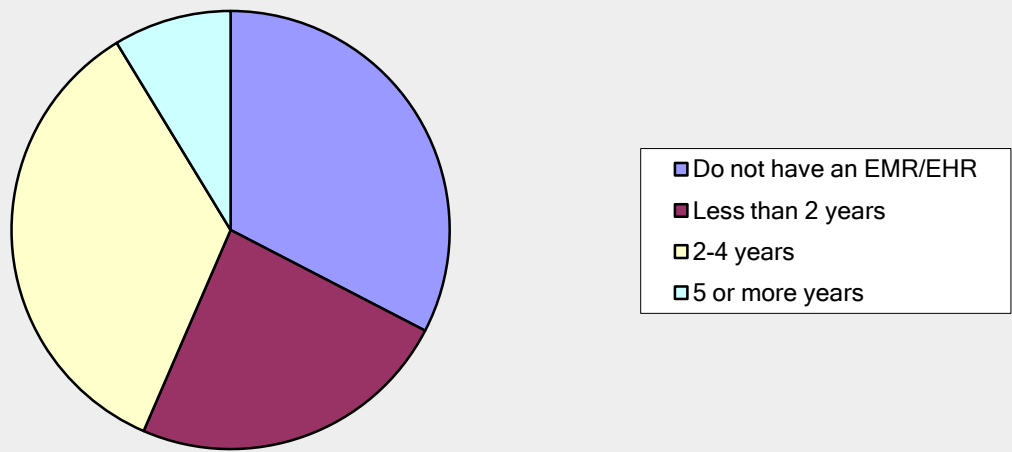


Practice Managers Survey about Patient-Centered Medical Homes

If you have an Electronic Medical Record (EMR)/Electronic Health Record(EHR), for how long has it been in operation?

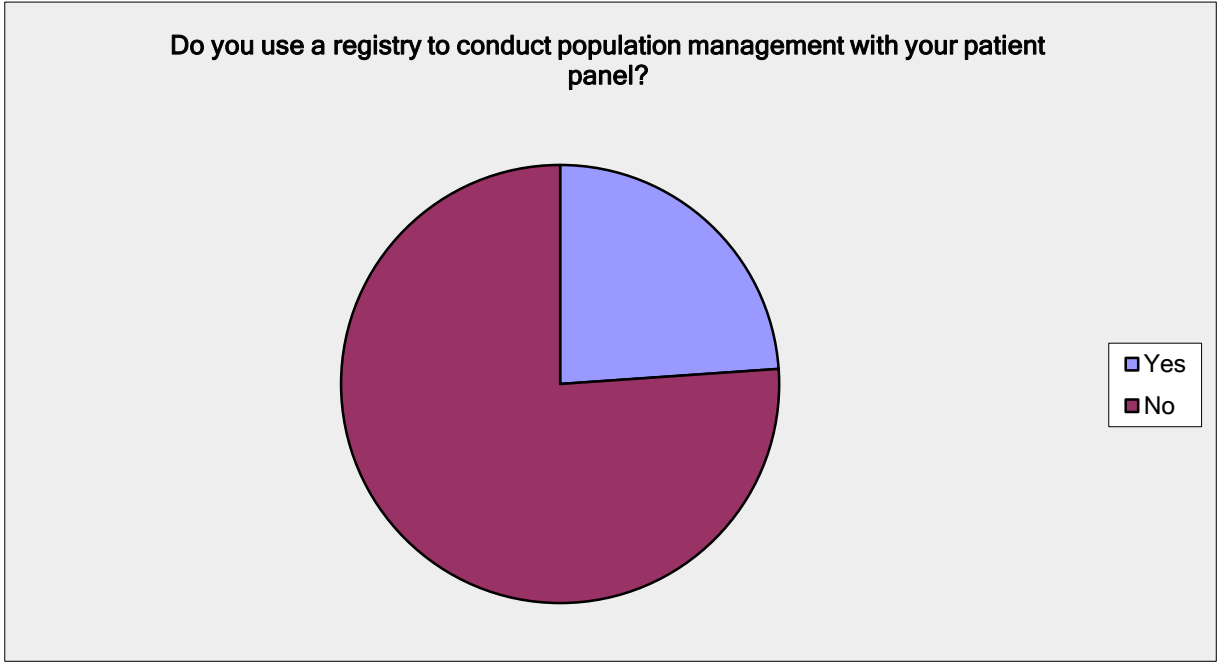
Answer Options	Response Percent	Response Count
Do not have an EMR/EHR	32.6%	15
Less than 2 years	23.9%	11
2-4 years	34.8%	16
5 or more years	8.7%	4
Comment		4
answered question		46
skipped question		10

If you have an Electronic Medical Record (EMR)/Electronic Health Record(EHR), for how long has it been in operation?



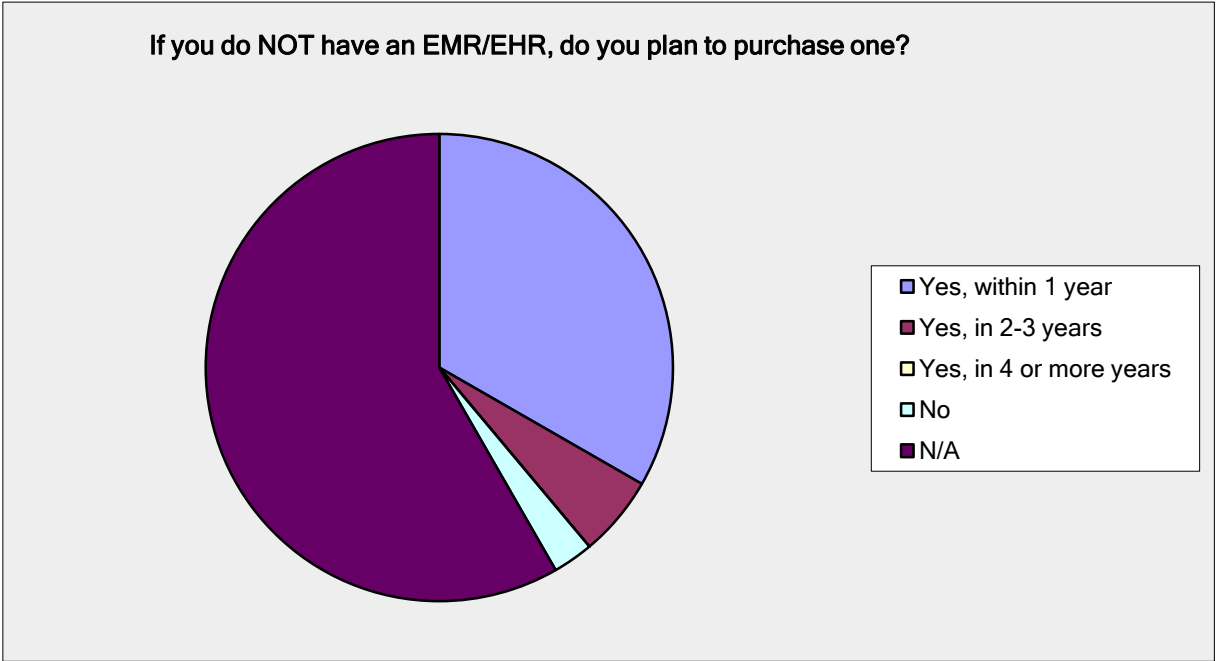
Practice Managers Survey about Patient-Centered Medical Homes

Do you use a registry to conduct population management with your patient panel?		
Answer Options	Response Percent	Response Count
Yes	23.9%	11
No	76.1%	35
Comment		4
answered question		46
skipped question		10



Practice Managers Survey about Patient-Centered Medical Homes

If you do NOT have an EMR/EHR, do you plan to purchase one?		
Answer Options	Response Percent	Response Count
Yes, within 1 year	33.3%	12
Yes, in 2-3 years	5.6%	2
Yes, in 4 or more years	0.0%	0
No	2.8%	1
N/A	58.3%	21
Comment		1
answered question		36
skipped question		20

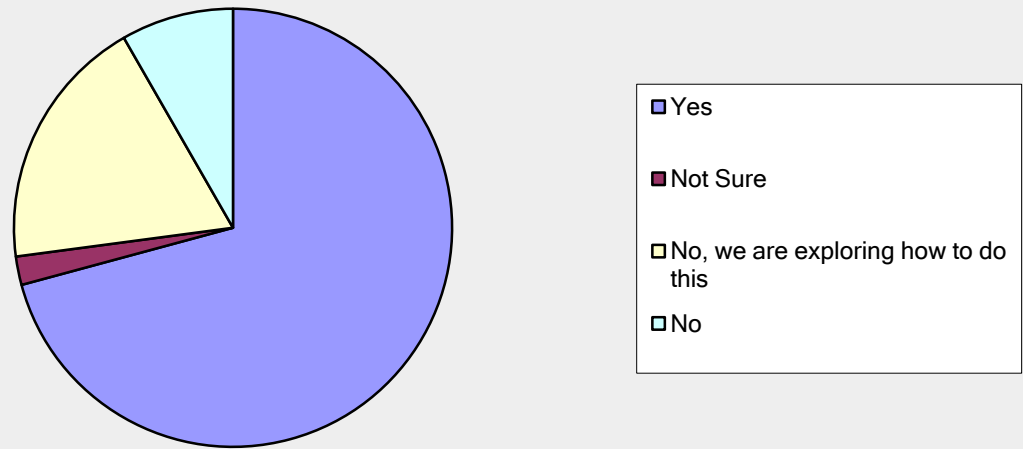


Practice Managers Survey about Patient-Centered Medical Homes

Do you have processes and/or technology support in place to report on Meaningful Use requirements?

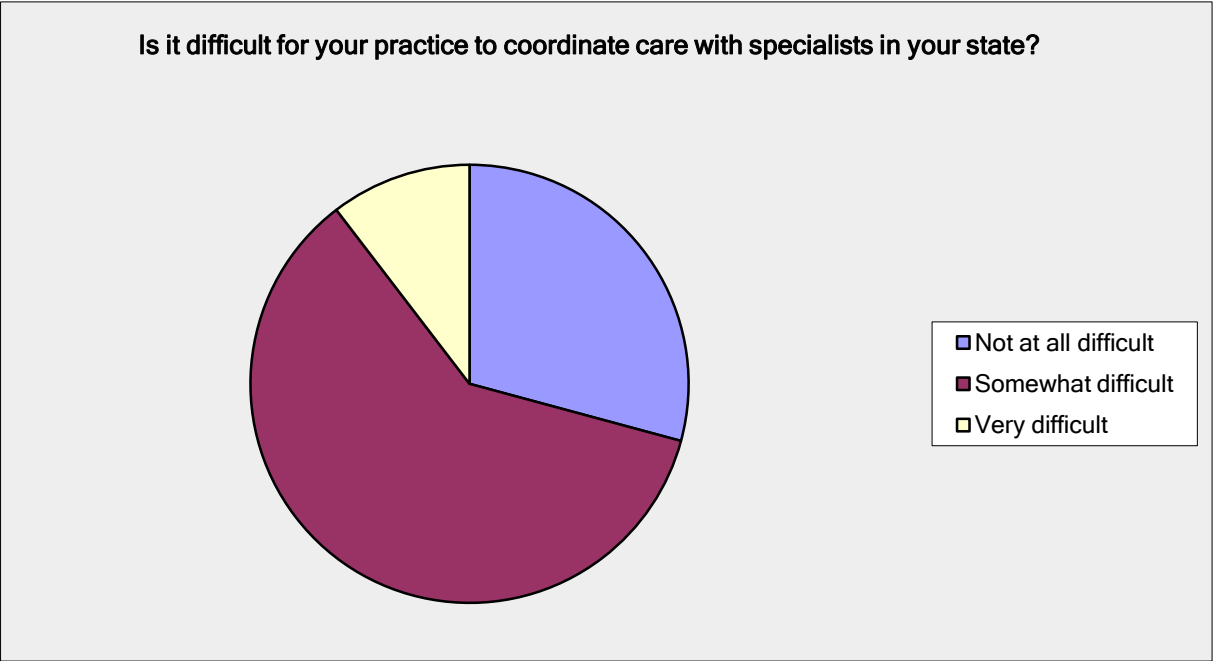
Answer Options	Response Percent	Response Count
Yes	70.8%	34
Not Sure	2.1%	1
No, we are exploring how to do this	18.8%	9
No	8.3%	4
Comment		4
answered question		48
skipped question		8

Do you have processes and/or technology support in place to report on Meaningful Use requirements?



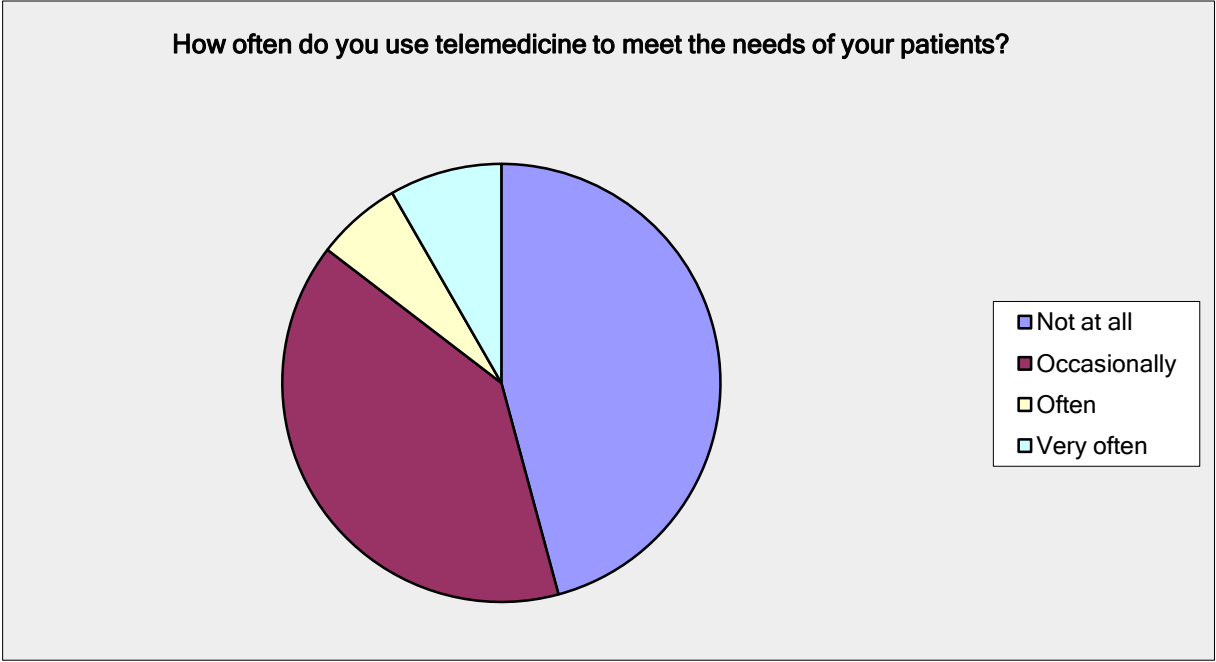
Practice Managers Survey about Patient-Centered Medical Homes

Is it difficult for your practice to coordinate care with specialists in your state?		
Answer Options	Response Percent	Response Count
Not at all difficult	29.2%	14
Somewhat difficult	60.4%	29
Very difficult	10.4%	5
Please describe		2
answered question		48
skipped question		8



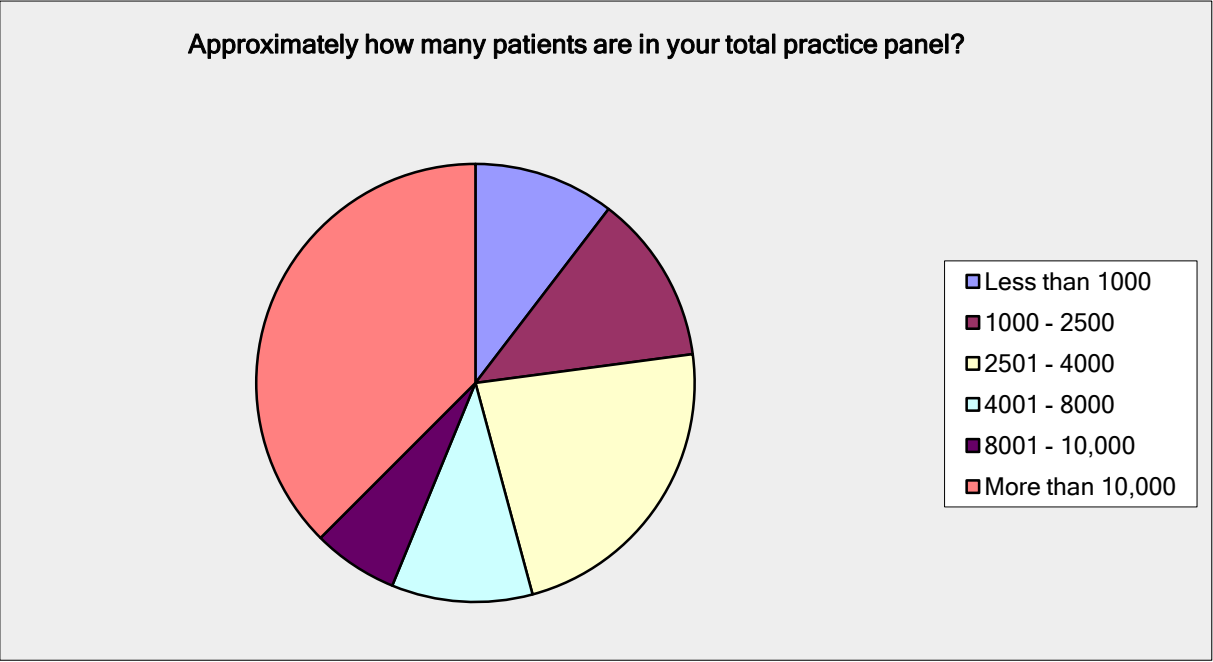
Practice Managers Survey about Patient-Centered Medical Homes

How often do you use telemedicine to meet the needs of your patients?		
Answer Options	Response Percent	Response Count
Not at all	45.8%	22
Occasionally	39.6%	19
Often	6.3%	3
Very often	8.3%	4
Describe how you use telemedicine		5
answered question		48
skipped question		8



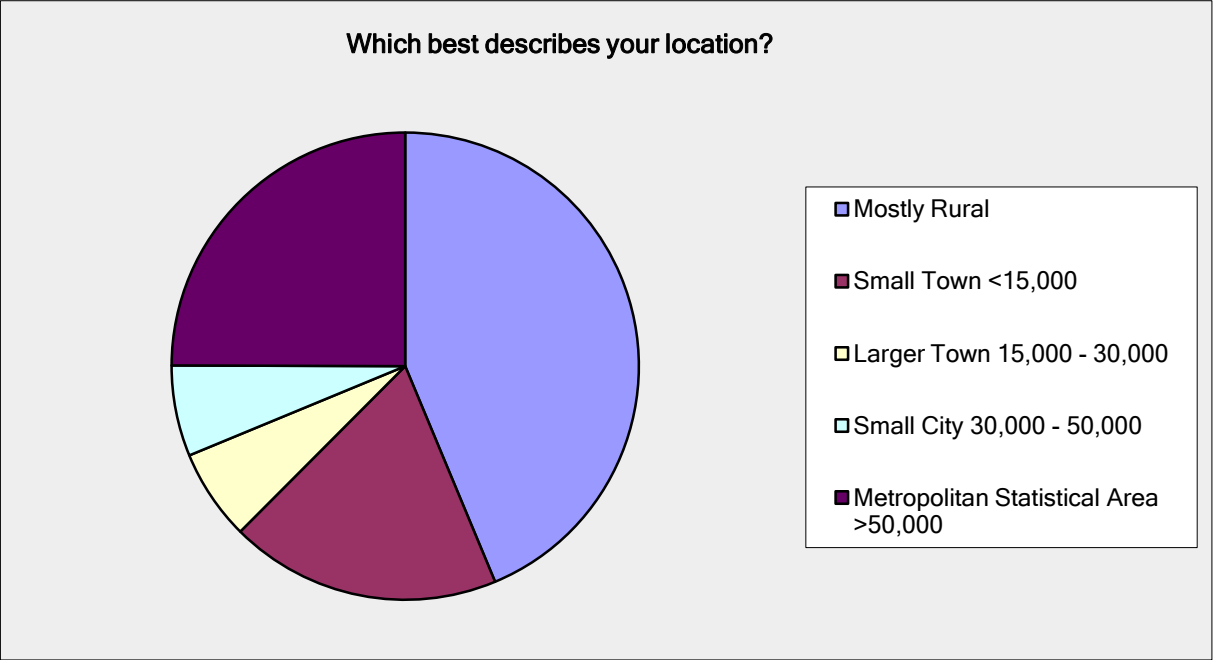
Practice Managers Survey about Patient-Centered Medical Homes

Approximately how many patients are in your total practice panel?		
Answer Options	Response Percent	Response Count
Less than 1000	10.4%	5
1000 - 2500	12.5%	6
2501 - 4000	22.9%	11
4001 - 8000	10.4%	5
8001 - 10,000	6.3%	3
More than 10,000	37.5%	18
answered question		48
skipped question		8



Practice Managers Survey about Patient-Centered Medical Homes

Which best describes your location?		
Answer Options	Response Percent	Response Count
Mostly Rural	43.8%	21
Small Town <15,000	18.8%	9
Larger Town 15,000 - 30,000	6.3%	3
Small City 30,000 - 50,000	6.3%	3
Metropolitan Statistical Area >50,000	25.0%	12
Other (please specify)		2
answered question		48
skipped question		8



Practice Managers Survey about Patient-Centered Medical Homes

How many years have you been in practice?		
Answer Options	Response Percent	Response Count
< 2 years	2.1%	1
2-4 years	6.3%	3
5-7 years	4.2%	2
8-15 years	18.8%	9
16 or more years	41.7%	20
N/A	27.1%	13
answered question		48
skipped question		8

